

July 8, 2021

Dear AABR Families,

There's a saying, "in the midst of chaos comes opportunity." I believe that to be true. During this most difficult year, we have had the opportunity to see the tremendous strengths of AABR and the challenges we face, which we took as an opportunity to learn. This is why I am writing you today, to inform you of transitions and changes to address these challenges and to outline a strategy for strengthening AABR.

New staff will join our team to bring fresh new ideas and perspectives. New technology will be implemented to improve our efficiency. Processes that are paper-based will be automated. As we move past the last year and a half, AABR is moving forward.

- Shola Bolaji joined AABR as the Chief Program Officer overseeing all AABR programs, Admissions, Social Work and Entitlements, Clinical/Nursing Services.
- Kareen Lewis has recently joined AABR as the Director of Admissions.
- We will be hiring a new Director of Residential Services to succeed Hezikeigh Elliott. Hezikeigh's last day was 7/7/2021. As we search for a Director of Residential Services, Shola Bolaji, and Kathy Flood will be acting in an interim oversight role until the position is filled. You can reach Shola Bolaji at sbolaji@aabr.org or 718.321.3800 x2229 or Kathy Flood at kflood@aabr.org or 718.321.3800 x2217 with any questions or concerns regarding your family member in our residential care.
- We will be strengthening our Compliance Department and Human Resources Department with additional Leadership staff shortly. Ruth Edoho and Eileen Keegan will continue to support the work of these departments as we reorganize to meet the changing needs of our business.
- AABR will work with a team of expert consultants from Coordinated Compliance Solutions to modernize all AABR departmental operations to improve efficiency.
- We will implement an Electronic Health Record and utilize existing software to reduce paper-based data storage and operational processes.

AABR's commitment to the individuals we serve and my commitment to you is unwavering. I am always reachable and available to you. Please never hesitate to reach out with suggestions or concerns on how we can strengthen and modernize AABR for the future. We are on this path forward together.

Sincerely,



Libby Traynor, LCSW
Chief Executive Officer

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